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April 16, 17

Ms. Karyn Wasserstein  
Office of the Patient Ombudsman of Ontario  
393 University Ave  
Suite 1801  
Toronto, ON  
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RE:MS. CAROL DUNNE COMPLAINT

Dear Karyn.

Here are the files to date on "Carol" I may have sent a couple of them already but I will put together in one package to hopefully help in organizing this mass of material you will be dealing with. You have the email chain to Ms. Mansura. I am not sure if she was copied this. I had tried to just send to you rather than copy out all the exchanges and documents. However, GOOGLE may have sent her a copy of this as well. I'll have to figure out how to send email chains that don't go back to original person.

Again my apologies for the disorganization. I'm doing all this on my own, and organizational skills are not my strong point. In addition, as you have gathered there are so many documents, plus trying to keep track of what I have already sent!.

Thanks Karyn

Dave

**Documents:**

1. The Application to Patient Ombudsman.
2. Accompanying Letter to application.
3. Initial letter to PET ACCESS outlining how I would be approaching them. Numerous documents were sent as background via Ms. Aslam.
4. Application to PET ACCESS. She has been assigned ID:21377
5. Letter to PET ACCESS asking for documents that I can't order PET scans.
6. Various letters to PET ACCESS about not responding to my request for documents and the patients questions.

7. Crossroads letter re Carol and how we can work together for her benefit.
8. Letter to Dr. Ur Mester, Chairman of PET Steering Committee with her questions.